

## Chapter - 4

### *Facilities & Accommodation*

#### 4.1. General Facilities

Facilities offered by hotels to the guests are presented in the given table. It is seen that 83% of Hotel provides Room Services, 25% of Hotel has internet service, 70.87 % has television facilities, 42.52% has Laundry Service, 25.98 % of the Hotels have Banquet / Conference Hall and 25.98% have online reservation facility. Doctor on call facility is offered by 16.54 % and 15.75 % offer pickup and drop service and only 3.15 % of hotel has money exchange facilities. Statement below shows the important facilities & services offered by Hotels to guests in percent.

##### 4.1.1 Service provided by the Hotels

Sl. No.	Particulars of Service Provided	Count of Hotels	Percentage
1	Laundry service	52	42.52
2	Doctor on call	19	16.54
3	Online Reservation	31	25.98
4	Room Services	106	83.46
5	Television Service	90	70.87
6	Internet Service	32	25.20
7	Banquet / Conference Hall	30	25.98
8	Pickup and drop	20	15.75
9	Special room for Physically challenged	6	4.72
10	Money Exchange	4	3.15
11	Swimming pool	3	2.36
12	Parking	70	59.06
13	Elevator/lift	12	9.45

(For details refer Table 1.12)

#### 4.2. Accommodation

As per the survey there are 1831 hotel rooms are available in the state out of which 34.57% are double non AC rooms and 23.87% of hotel provides single non AC rooms. The percentage share of AC rooms in all accommodation units comes to 34.63% only. Dimapur district has the highest number of hotels with A/C Rooms followed by Kohima. Five districts do not have any AC rooms (refer table 1.10).

**Statement 4.2.1. Categories of Rooms available in Hotels in Nagaland.**

Sl. No.	Particulars of Service Provided	Count of Rooms	Percentage
1	Single AC	145	AC Rooms 34.63%
2	Double AC	385	
3	Delux AC	104	
4	Single Non AC	437	Non AC Rooms 62.59%
5	Double Non AC	633	
6	Delux Non AC	76	
7	Dormitory	28	1.53%
8	Other Rooms	23	1.26%
9	<b>Total</b>	<b>1831</b>	<b>100%</b>

(For details refer Table no.1.10)

**Percentage Share of Rooms**

